

Servant Leadership

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10 Critical Characteristics of the Servant Leader:

1. **Listening** to what is said (and not being said).
2. **Empathy** towards others and assuming their good intentions.
3. **Healing** oneself and others.
4. **Awareness** of self and seeing issues from a systems perspective.
5. **Persuading** others, not coercing through compliance.
6. **Conceptualizing** and balancing this with operational issues.
7. **Foresight** to understand the past, the present, and the future.
8. **Stewardship** by holding in trust our institutions for society.
9. **Developing People** personally, professionally, & spiritually.
10. **Building Community** within institutions and among them.

Source: Larry Spears, Executive Director, The Greenleaf Center for Servant Leadership